



Northern Ireland Branch

The Isdell Courtyard, Riddell Hall, Queens University Belfast, 185 Stranmillis Road, Belfast
BT9 5EE

Tuesday 22 October 2024

PROGRAMME

Managing anxious patients in your practice

Speaker: Niall Neeson

Aim

This lecture will provide a number of effective tools and strategies that can be immediately incorporated into daily practice.

Learning objectives

- Break the unhelpful spiral of dental anxiety
- Utilise effective communication and rapport-building techniques
- Introduce strategies that reduce the unhelpful effects of the fight or flight response
- Consider the benefits to be gained by embracing dental anxiety.

Learning content

Take control of the patient journey to help makes things easier for anxious patients – and less stressful for us too.

Development outcomes: A, C, D

CPD hours: 1 hour

Special care dental services in Northern Ireland

Speaker: Adele Cunningham

Aim

This lecture will provide an outline of special care dentistry (SCD) services in Northern Ireland including established care pathways, challenges and opportunities for future development.

Learning objectives

- Define special care dentistry
- Increase awareness of care pathways for SCD
- Be able to identify reasonable adjustments for people requiring SCD
- Introduction to treatment planning for special care cases.

Learning content

An update on special care dentistry services in Northern Ireland from the perspective of newly appointed consultant in the Belfast Trust.

Development outcomes: A, C, D

CPD hours: 1 hour

Joint Q&A session

CPD hours: 15 minutes